## **IITL PROJECTS LIMITED**

## **Grievance Redressal Mechanism**

The Company believes in speedy redressal of grievances.

In case of any complaint / grievances intimated in writing to the Grievance Redressal Officer, the then he/ she shall immediately make all efforts to redress the grievances within 10 working days.

## **Grievance Redressal Officer**

Ms. Shivani Kawle
Manager & Company Secretary
Office No.101A, 'The Capital',
G Block, Plot No.C-70,
Bandra Kurla Complex,
Bandra East, Mumbai – 400051
Email Id: iitlprojects@iitlgroup.com

Tel: +91-22-43250100

(between 10:00 a.m. and 05:00 p.m., from Monday to Friday except on public holidays)